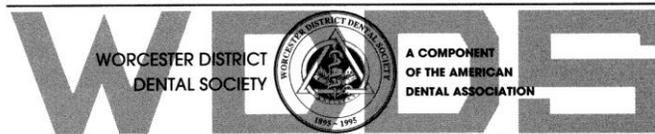


ANNUAL MEETING/ RISK MANAGEMENT SEMINAR For the



200 Friberg Parkway, Suite 2002, Westborough MA 01581
800-898-3342 • 508-836-4204
Fax: 508-836-9910



Claims and the Claim Process and How to Avoid It.

A Risk Management Seminar
Sponsored by Eastern Dentists
Insurance Company
Presented by Debra Udey
Risk Manager for EDIC

Annual Meeting – Meet the Executive Board and find out what is happening in your district, to be followed by Risk Management Seminar.

Seminar Description: This seminar will explain how the claim and lawsuit process works. The entire claim process will be outlined from the first sign of a claim through its end. Then through case examples, you will see how the process works. Along the way, risk management principles will be highlighted allowing the attendees to learn how the principles can result in safer and better care, as well as prevention of claims.

Learning Objectives: Attendees will learn the claim process and appreciate how risk management principles can make patient care safer and better.

- All participants will receive 2 Continuing Education Credits.
- Attendance at this seminar can count towards a 5% discount on your EDIC Professional Liability insurance.

- ❖ **Monday, April 24, 2017**
- ❖ **6:00 PM**
- ❖ **Beechwood Hotel, 363 Plantation Street, Worcester, MA 01605**
- ❖ **\$60.00- supper included**

Presenters: *Debra K. Udey is the Risk Manager at EDIC. Her many years of experience plays a significant role in the development of their annual Risk Management Education Program. Ms. Udey has been in the Medical Malpractice field for over 35 years, 12 of which were spent in medical malpractice claims for a physician owned company as well as in the hospital setting. Since then, she has put her claims experience to good use on the Risk Management side of professional liability insurance for doctor and dentist owned professional liability insurance companies.*

ADA CERP® | Continuing Education
Recognition Program

EDIC is an ADA CERP Recognized Provider.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

EDIC designates this activity for 2 continuing education credits.

REGISTRATION FORM

Name _____ Phone _____

Email address: _____

Please send check made out to WDDS in the amount of \$60.00 and return by April 19th to Jane Ryan, contact person at the:

Worcester District Dental Society
Mechanics Hall, Suite #3
321 Main Street, Worcester, MA 01608
wdds@verizon.net
508-754-5400 phone 508-754-5700 fax